



Dispatch Times

May 2023
Volume 10, Issue 5

National Telecommunicator's Week April 9-15

A special thank you goes out to everyone who made this year's Telecommunicator's Week so special! An additional shout out to Supervisor Kim Jent, who collected money from administration & supervisors and created contests and events for the dispatchers to participate in so they could win raffle tickets for gift baskets. Also to Supervisor Chris Dill for making everyone t-shirts.

RAFFLE BASKET WINNERS

- Sandwich Makin': Stacy Ryan
- Chillan' and Grillan': David Sauer
- Cooking Over The Moon: Seth Whitlock
- Kitchen Must Haves: Ginny Books
- Fry It Up: Chris Carr
- Red Copper Cookin': April Kennard
- Watch Me Watch You: Brian Holtel
- Tupperware Frenzy: Jennifer Gabbard
- Burnin' Up: Sophia Abrams
- Feelin' Good: Jenny Key



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Mark Your Calendar!

- May 6**
WC Shred Day
- May 13**
Touch-A-Truck
Hamilton Twp.
- May 14**
Mother's Day
- May 15-21**
Police Appreciation
- May 24**
OH Star of Life
Awards
- May 21-27**
EMS Appreciation
- May 29**
Memorial Day

Additional Thanks To:

- ◆ The Warren County Police Chief's Association for lunch on Tuesday
- ◆ The Warren County Fire Chief's Association for lunch on Thursday
- ◆ The supervisors that purchased or made meals for their crews
- ◆ Warren County Children's Services for the banner and cookies
- ◆ Admin & EMA for pizza on Friday
- ◆ Tonya Cornett for brining Bill's Donuts on Easter Sunday
- ◆ Hamilton Township for Cookies and Winans Chocolates gift bags
- ◆ Warren County Telecom for a huge basket of treats

National Telecommunicator's Week April 9-15 (cont.)



National Telecommunicator's Week April 9-15 (cont.) Superlatives



Team Player
Kim Adams



Most Knowledgeable POLICE
April Kennard



Early Bird
Dennis Rutter



Chaos Magnet
Jordan Williams
Stephanie Abbott



Most Knowledgeable TECH
Brian Holtel



Most Likely To Forget
They Aren't Muted
Cassidy Gatio
Sara Swierk



Gassiest
Chris Dill



Best Customer Service
Kelly Fiebig, Paige Barton,
April Kennard and Amber Wilson



Best Attitude
Paige Barton
Alex Lucas



Most Knowledgeable FIRE
Dennis Rutter



Biggest Prankster
Jesse Madden



Hangriest
Joey Bishop



Most Knowledgeable
LEADS
Chris Dill



Scaredy Cat
April Kennard



Most Likely To Make
Work Fun
Kim Jent

Employee Spotlight

March



Sherri Holliday, Administrative Assistant

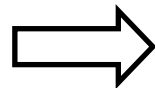
Meet Our New EMA Intern



Eavan Kuehnle

Eavan is from Maineville and is graduating from Kings High School in May. She will be attending Miami University as part of the Honors College majoring in Global Politics and Diplomacy and plans on using her degree to advance in the law enforcement/government field. She has an identical twin sister with Down Syndrome and 1 older sister. She will be coaching a Down Syndrome volleyball team and also enjoys hiking and expressing herself through writing and art. Let's give a big welcome to Eavan!

Kudos To You



Jenny Key

On March 15, 2023 Deputy Guilfoyle responded to a missing 12 yr. old male and located the subject. The mother who called dispatch wanted to convey her thanks to the dispatcher who answered her call and was "everything she needed in that moment". Deputy Guilfoyle advised the mother had nothing but praise for the dispatcher who helped her through this situation. GREAT JOB!

Employee Spotlight (Cont.)

May Birthdays

Sara Swierk - 9th

Chris Carr - 22nd



May Milestones

Sydney Renner - 2 Years, May 3

Sara Orr - 2 Years, May 10

Samantha Hall - 25 Years, May 11

Alexander Lucas - 1 Year, May 16

Sophia Abrams - 4 Years, May 28

Brittany Creager - 4 Years, May 28

Jennifer Key - 4 Years, May 28



Fun Facts Match

___ Kim Adams

___ Joey Bishop

___ Sherri Holliday

___ Cassidy Gatio

___ Ashleigh Gillespie

___ Chris Dill

A. I went skydiving for the first time last year, and cannot wait to go again!

B. I enjoy reading and traveling. Last year I read over 50 books and went on 3 vacations.

C. I'm on the board of directors for a couple charity groups and am also the webmaster for them.

D. The tattoo on my left arm I did myself.

E. I have been to 17 states.

F. I am terrified and really do not like frogs!

Exceptional Calls

A percentage of the Communications Center's calls are reviewed by an outside service called Quality Performance Review (QPR). This includes quality assurance and accreditation services allowing us to have unbiased reviews of random pulled calls. We receive weekly and monthly reports from them. Below are the recent exceptional reviews. Great job!

Joey Bishop - 1435025 - CC 52: Alarm - This case was for a fire alarm, from an alarm company. Joey expertly gathered all needed information with no deviations. He also used great active listening during the case which helped him to answer several questions on his own.

Chris Dill - 1436902 - CC 12: Convulsions/Seizures - The caller said the patient was convulsing and had foam coming from his mouth. The caller later said that the patient was snoring, and she wasn't sure if he had a seizure. Chris quickly jumped into PAIs for this unconscious patient who had agonal breathing. Chris skillfully had this caller go back to the patient's side, twice, as she kept going out to the garage to smoke.

Carmen Carson - 1427900 - CC 30: Traumatic Injury - This caller said a child at this school had a head injury that was bleeding. Carmen did a good job trying to ascertain what happened. When the caller said that they just wanted to take him POV, Carmen confidently told the caller how important it was not to move the patient.

Paige Burton - 1447196 - CC 52: Alarm - This caller needed dispatch for a commercial fire alarm activation. Paige did a great job with this case! Paige skillfully gathered all needed information from this caller with no deviations. Paige ensured correct answer selections which resulted in accurate final coding. Great work!

Jennifer Gabbard - 1442469 - CC 12: Convulsions/Seizures - The caller said her mom's friend was having a seizure. She was clearly upset and was starting to cry. Jennifer did a great job of providing the caller and her mom reassurance and using calming techniques with this child caller. Jennifer did an excellent job letting this caller know what was happening when she had to dispatch on the radio during this call.

RETIREMENTS - THANK YOU FOR YOUR SERVICE

Springboro Police Chief Kruithoff ended his 50 year career in law enforcement and retired from service on April 21, 2023. We would like to thank Chief Kruithoff for his service and always supporting our department and this newsletter! Best wishes for a happy retirement Chief.



We would like to offer our profound gratitude and thanks to Clearcreek Township's Officer Eric Ney who retired from the police force on April 14, 2023. Happiest of Retirements to you, Officer Ney.

Since Detective Michael Sechrist took on a new position within Mason Police Department, K-9 Banshee is now retired from service.

Detective Michael Sechrist had to say this, *"I know K-9 Banshee was very vocal over the years, and many dispatchers had to discern what I was trying to say with him in the background. I wanted to thank all the dispatchers for their patience over the years and for all they do every day, Thank you!"*



Clearcreek Township's New Police Department



On April 10, 2023—Clearcreek Twp. Police Department celebrated the grand opening of their new building. The new address is 7705 Bunnell Hill Rd. The new building is 18,000 sq. ft., has 2 adult holding cells, 1 juvenile holding cell, 2 sally port entrances, a fully stocked workout facility, and much more! Chief Terrill was also given an award for the completion of this project.



Warren County Community Shredding Event:
Spring Date: May 6th, 2023 will be a Combined Shred and Electronics Recycling Day, co-sponsored with the Warren County Solid Waste and the County Commissioners. The event will be held at the Administration Building parking lot at 406 Justice Drive in Lebanon, Ohio, between 10 a.m. to 1 p.m. for shredding and electronics.

If you have any questions, please contact the Archives at: 513-695-1815

EMA Attends Conferences & Facilitates Exercise



EMAO & Ohio EMA Spring Conferences

On April 5th & 6th, Emergency Management Association of Ohio (EMAO) and Ohio EMA hosted their spring conferences in Columbus. This is the first time that both of these conferences have been held in-person since 2019.

Director Melissa Bour and EMA Operations Manager Sydney Renner attended both of these events and gained valuable knowledge.

EMAO put on a half day conference and hosted presentations on the Lessons Learned from the 2019 Trillium Farms Grain Bin Fire, and the Response to the 2022 Ohio Turnpike Accident.



Ohio EMA hosted their conference following EMAO's and into the next day. Topics included: Sending Alerts & Warnings with IPAWS, EPA Planning Initiative & Mapping Tools, First Responder Wellness, Climate Trends, and other great topics.

Warren County EMA & LEPC Hosts Functional Exercise

On April 12th, 2023, the Warren County LEPC held a functional exercise with the focus on EOC operations during a hazardous materials release. The scenario presented was a chemical leak from a stopped train car in Franklin Township. Exercise play focused on coordination of resources between the Incident Commander "on-scene" and the Warren County Emergency Operations Center (EOC).

Participants in the exercise included members of the Warren County Department of Emergency Services, Warren County Health District, Warren County Sheriff's Office, Warren County Telecom, Franklin Township Fire, JEMS, Greater Cincinnati Hazmat Unit, The Christ Hospital, and TriHealth Hospital.

The exercise helped foster a relationship among stakeholders and served as an opportunity to perform a "refresher" on EOC roles and operations. Thank you to all who assisted in the planning of this exercise, and all our partners who participated!



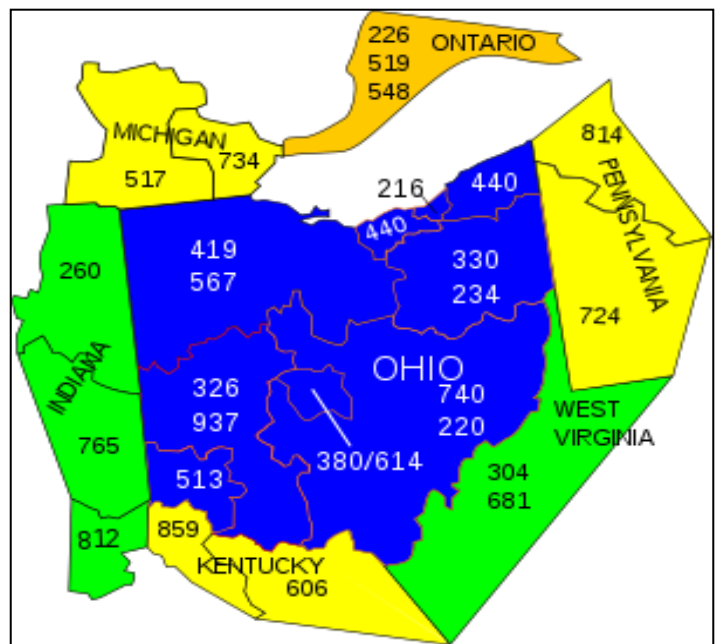


Did You Know?

By: Brian Holtel

Did you know that our area has a new telephone area code, effective 4/28/23? The 283 area code will service the same area as the 513 area code. This is known as an overlay. Area code overlays are used primarily now, rather than splitting area codes. 513 was split in 1996 when it was running out of numbers. The greater Cincinnati area kept the 513 area code, but Dayton and the other areas north and east of Cincinnati were assigned 937. This meant that if you lived in Dayton, you kept the same last 7 numbers of your phone number, but the first three (area code) changed. By using an overlay, no one has to change phone numbers, but 10-digit dialing is required for that area. So after April 28th, customers activating new lines of service in the Cincinnati area may be issued a 283 phone number.

Did you also know that area codes are assigned according to the North American Numbering Plan (NANPA), which covers the US, Canada, and several countries in the Caribbean? The first area codes in the US were established in 1947. There were 86 area codes in the US and Canada, four of which were in Ohio. Each of these four have been split and most are also overlaid, so there are now 14. A total of 471 area codes are in use under the NANPA.



Where Am I?

If you know the location where this picture was taken, email us at

sherri.holliday@wcoh.net no later than

May 31st. Everyone that has the correct answer will be entered into a drawing for a gift card.

Include your name, phone number, department you work for with your guess of the location. Check back next month to see if your name was drawn.



Fun Facts Match Answers from April

D Jenny Key

F Paige Barton

C Alex Lucas

A Jon Bright

B Stacy Ryan

E Alyssa Hardin

A. I at one point was a published author in a textbook used by the University of Cincinnati College of Applied Sciences. Long ago, circa 2001.

B. I have dispatched for all 88 counties at one time or another.

C. I really don't like peanut butter.

D. I have been a dispatcher & Firefighter since age 18.

E. I have 27 house plants.

F. I like to go on Mission's Trips with my church to other places around the world!

 **MAY**
IS MENTAL HEALTH AWARENESS MONTH
#breakthestigma



Where are my Eggs?

Congratulations to Nicci Cepin, Deputy Auditor of the Warren County Auditor's Office for correctly guessing that the Easter bunny dropped 19 eggs and whose name was drawn for the gift card which can be picked up at the supervisor's desk.



Congratulations to Jodi Jarvis, Legal Assistant with the Warren County Prosecutor's Office for guessing last month's Where Am I picture of the Ohio sculpture located at the I-71 South Bound rest area. Your gift card can be picked up at the supervisor's desk.

Photo Credit-Brian Holtel



Warren County Emergency Services

520 Justice Dr
Lebanon, OH 45036
(513) 695-1315

Stay connected with us by:

Website: www.co.warren.oh.us/emergencyservices

Facebook: [@WCOHEMA](https://www.facebook.com/WCOHEMA)

Twitter: [@WCEMAOhio](https://twitter.com/WCEMAOhio)

Newsletter Editor: Melissa Bour & Sherri Holliday
Email: Sherri.holliday@wcoh.net



WE ARE HIRING

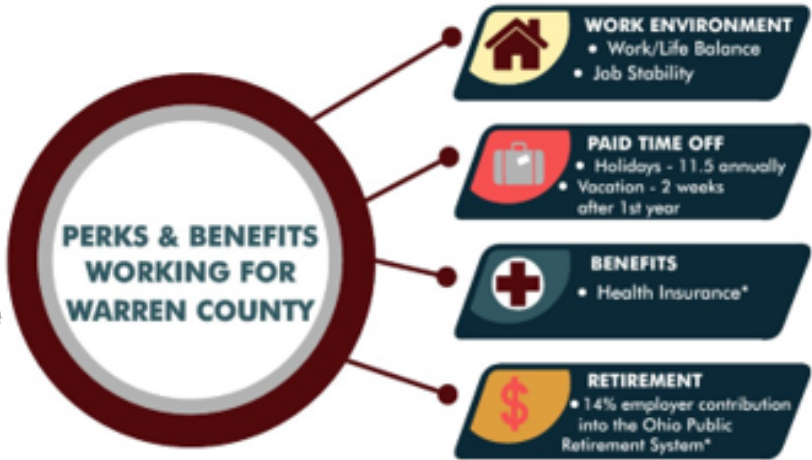
Warren County Dept. of Emergency Services

Position: Emergency Communications Operator




YOU WILL HIT THE BULLSEYE WORKING FOR WARREN COUNTY

- Paid Training
- Competitive Salary
- 12 hr. Schedule
- On-Call Pay
- Every other Friday, Saturday, and Sunday Off
- 11 ½ Paid Holidays
- Earn approximately 120 sick hours per year
- Medical, Dental, Vision Insurance
- Ohio Public Employer Retirement System (OPERS)
- Deferred Comp programs



Visit: WWW.CO.WARREN.OH.US
 Contact: Sue Spencer 513-695-1747

Scan QR code for more info: 

Health Insurance - Available after 30 days, 2 Med/Rx plan choices with monthly family premium range from **\$216 to even \$0 (5x cheaper than the private sector)**; \$0 premium cost for Dental, Vision, Life, HSA, FSA, EAP, Weight Watchers, On-site Biometrics & Day Off Work (Dave's Day for Your Life) and many more!

Retirement - Ohio Public Employee Retirement System; Employee 10%/Employer 14% of earnings (pre-tax)



CLEARCREEK FIRE DISTRICT

is now **HIRING**



Lateral Entry FF/PM & Entry Level FF/PM & FF/EMT

For Lateral Entry:

- Applicants must be a full time firefighter/paramedic.
- May transfer sick leave and vacation accrual date from previous employer.
- Salary will be credited for years of service up to Step 3 of 5. Starting salary range is \$70,898.24 - \$79,742.76. Potential candidates can top out at over \$90,000 in just over a year.

For Entry Level:

- Applicants must be a State of Ohio Firefighter II and Paramedic or EMT.
- Starting salary for a Firefighter/Paramedic is \$70,898.24.
- Starting salary for a Firefighter/EMT is \$63,296.92.

For more information visit

<https://www.clearcreektownship.com/employment/>

*Clearcreek Township is an equal opportunity employer.

- **24/48 Shifts with Kelly Day Every Six Weeks**
- **Overwhelming Community Support**
- **Excellent Training Opportunities**
- **Outstanding People To Work With**
- **Supportive Leadership**
- **Expanding & Upgrading all Facilities**



BREAK THE STIGMA

Mental Health Awareness Fundraiser

Sponsored by Mason Professional Fire Fighters
Local 4049 and Mason Police Association

MAY 9TH 5-9 PM

**16 LOTS BREWING COMPANY
(753 READING RD MASON OHIO 45040)**



A portion of all sales will be donated to the **Warren County Peer Support Team** to help provide crisis support for all Warren County First Responders



*Judge Joseph W. Kirby
in conjunction with Mary Haven Youth Center,
a division of the Warren County Probate-Juvenile Court presents the annual*

MARY HAVEN PLANT SALE

**Tuesday, May 9, 2023
11:00am to 2:00pm - 4:00pm to 6:00pm
900 Memorial Drive, Lebanon, OH 45036**

**Beautiful homegrown annuals & perennials from the Mary Haven Greenhouse
for your flowerbeds, planters, and garden
all planted and tended by Mary Haven youth**

**Hanging flower baskets \$7.00 - Tomato and pepper plants \$.50
All other plants \$1.25, unless otherwise marked**

**Brown bag lunch including a hot dog, chips, & soda or bottled water - \$5.00
*Purchase includes a raffle entry for one of three 3D printed planters (plant included)***

Silent auction for three cornhole sets decorated by Mary Haven youth

Cash or check only, please

**Limited parking near entrance with
additional parking available in adjacent former Sheriff's Office lot**

**With thanks to our sponsors
Kiwanis Club of Lebanon, Lebanon Public Library, and Rural King Lebanon**

- All funds raised benefit the Mary Haven Greenhouse & Horticulture Program -

"To plant a garden is to believe in tomorrow."

The Warren County Police Chiefs Association

Warren County Annual Police Memorial Service May 15, 2023 at 10:00 a.m.

On Monday, May 15th, at 10:00, the Warren County Police Chiefs Association will honor our county's seven fallen officers at the annual Warren County Police Memorial Ceremony held in conjunction with National Police Week each May. The ceremony pays tribute to Officer George Basore (Franklin P.D), Sheriff W.E. Graham (Warren County Sheriff's Office), Deputy Homer Burlile (Warren County Sheriff's Office), Chief James Elder (Mason Police Department), Officer William Johnson (Springboro Police Department), Officer Jeffrey Phegley (Morrow Police Department), and Sergeant Brian Dulle (Warren County Sheriff's Office) who all gave their lives in service to their community. In addition to those who have fallen in the line of duty, a moment of silence will be dedicated to all Warren County Law Enforcement Officers who are no longer with us today.

The public is welcome to attend the ceremony that will be held directly outside the memorial near the Warren County Sheriff's Office, 822 Memorial Drive Lebanon, Ohio. Those community members wishing to attend are asked to park at the Warren County Administration Building, 406 Justice Drive. Please plan to arrive before the start of the ceremony at 10:00 a.m.

After completion of the ceremony, a procession will begin at the memorial and end at LIFEHOUSE Church, 2234 Utica Road, Lebanon, Ohio. Once the procession is complete, all surviving family members of fallen officers, elected officials, and all law enforcement officers are invited to remain at LIFEHOUSE Church to attend the FOP Memorial Luncheon that is provided by the Warren County Sheriff's Office and the Warren County Prosecutor's Office.

The ceremony will be held virtually on our Youtube channel, <https://youtube.com/live/Q5QYGVRbbmE?feature=share>

